
FEATURE CODES

CHECK VOICEMAIL	*36 OR ENVELOPE/MESSAGES
CHECK ALTERNATE VOICEMAIL	*39
BLOCK CALLER ID ON CURRENT CALL	*67
RETURN LAST CALL	*69
SET CALL FORWARD	*30(+NUMBER)
DEACTIVATE CALL FORWARD	*31
AWI SUPPORT	611
EMERGENCY SERVICES	911

ATTENDED TRANSFER

1. ANSWER CALL
2. PRESS "TRANSFER", DIAL EXT, PRESS "SEND"
3. CONFIRM CALL WITH REMOTE PARTY
4. PRESS "TRANSFER" TO SEND CALL

BLIND TRANSFER

1. ANSWER CALL, PRESS "TRANSFER"
2. ON CERTAIN PHONES, PRESS "BLIND"
3. DIAL EXT
4. IF "BLIND" NOT PRESENT, PRESS "TRANSFER"

CONFERENCE

1. CALL INITIAL PARTY
2. PRESS "CONFERENCE"
3. CALL NEW PARTY
4. PRESS "CONFERENCE" TO CONNECT ALL PARTIES

PLACE CALL ON HOLD

1. ANSWER CALL
2. PRESS "HOLD"

RESUME CALL ON HOLD

1. PRESS "RESUME"

CALL PARKING (CALL TO ENABLE)

1. WHILE ON A CALL, DIAL ***
2. LISTEN FOR PARKED EXTENSION (EX. 701)

RETRIEVE PARKED CALL

1. DIAL PARKED EXTENSION (701)

SUPPORT

611 OR 435.674.0320 (OPTION 3)
SUPPORT@AWINETWORK.COM